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Rhine-Ruhr 2025 FISU Games gGmbH
Nördlicher Zubringer 9-11 / 40470 Düsseldorf

DATA PROTECTION INFORMATION FOR VOLUNTEERS

Welcome to the Rhine-Ruhr 2025 FISU World University Games (hereinafter referred to as „Rhine-Ruhr 2025“). We are grateful for your interest to volunteer at our event.

We, the Rhine-Ruhr 2025 FISU Games gGmbH inform you below for what purpose, for how long and on what legal basis we process your personal data and what rights you have with regard to data processing if you support us as a volunteer (hereinafter "Volunteer") during the Rhine-Ruhr 2025 Games.

Please take the time to read our privacy policy, as it contains important information about how we handle your personal data.

For data processing within the meaning of Art. 4 No. 7 of the General Data Protection Regulation ("GDPR") is responsible:

- **Rhine-Ruhr 2025 FISU Games gGmbH** (hereinafter "**RR2025 gGmbH**" and "**we**"), with its registered office at Nördlicher Zubringer 9-11 in 40470 Düsseldorf, Germany, which can be contacted by telephone at +49 151 60665001 and by email at info@rhineruhr2025.com, and
- **Fédération Internationale du Sport Universitaire** (hereinafter „**FISU**“), having its registered offices located at Quartier UNIL-Centre, Bâtiment Synathlon, CH-1015 Lausanne, Switzerland, which can be contacted by email at dpo@fisunet.net.

With regards to the volunteer portal (hereinafter the "**Portal**"), we determine the purposes and means of your visit to the Portal and your registration and application as a Volunteer together with FISU. We are therefore jointly with FISU responsible for the protection of your personal data regarding the data processing as described below (Art. 26 GDPR).

We have concluded a Joint Controllershship Agreement in this respect, which in particular stipulates our respective obligations under Art. 13, 14 and 15 to 22 GDPR. It provides for that even if there is a joint responsibility, we will fulfill our data protection obligations towards you as follows: Each controller independently fulfills the corresponding information obligations in accordance with Art. 13, 14 GDPR and will respect your rights as a data subject in accordance with Art. 15 to 22 GDPR.

Rhine-Ruhr 2025 FISU Games gGmbH Nördlicher Zubringer 9-11 40470 Düsseldorf Germany info@rhineruhr2025.com rhineruhr2025.com
HRB 95907 Local Court Düsseldorf Ust-IdNr: DE349373831 Stadtparkasse Düsseldorf IBAN: DE18 3005 0110 1008 7126 87 BIC: DUSSEDDXXX



Gefördert durch:



aufgrund eines Beschlusses
des Deutschen Bundestages





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Who can I contact if I have questions about the processing of my personal data or if I believe that the processing of my data by Rhine-Ruhr 2025 violates data protection regulations?

If you are of the opinion that the processing of your personal data by us violates data protection regulations, you can contact our data protection officer Thomas Werning (dsb-rhineruhr2025-d@werning.com) or our Volunteer Team directly (volunteer@rhineruhr2025.com).

Why am I being informed here about the processing of my personal data?

The protection of your personal data is your fundamental right. Therefore, we may only process your personal data if we are legally permitted to do so. The General Data Protection Regulation (GDPR) provides such legal permission. We take the data protection requirements of the GDPR into account in our processes and procedures. Among other things, it requires us to inform you which personal data we process, for what purpose and for how long we do so.

Subject of data protection

The subject of data protection is personal data in accordance with Art. 4 No. 1 GDPR.

What is personal data?

Personal data is all personal information about you. This information relates to you and makes you identifiable. This includes, for example, details such as first and last names, email addresses, but also user data such as your IP address or your user behavior.

Purpose limitation of data protection

We strictly observe the principle of data use for a specific purpose in accordance with Art. 5 para. 1 lit. b GDPR.

What does "Principle of purpose limitation" mean?

"Principle of purpose limitation" means that all personal data will only be processed for the purposes stated in this data protection information.

Content of this information

We have compiled the most important information on typical data processing for you below, broken down by data subject group.

Wherever the term "data" is used in this text, this refers exclusively to personal data within the meaning of the GDPR.



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Information on typical data processing separated by data subject group

What data do we process when you visit our website only?

If you only visit our website for information about Rhine-Ruhr 2025 and our services, we will only process your data to the extent necessary to display our website to you on the Internet on your end devices in the best possible way. It is generally possible to use the website without providing personal data.

We use the word "generally" because we process your IP address for a short time to enable you to view our website. The IP address, also known as the Internet Protocol address, is an address in computer networks via which web servers or individual end devices can be addressed and reached. In order for the data packets that make up our website to be assembled on your device and displayed as a web page, two IP addresses are required, yours and ours.

Server protocol data

In order for our web server to fulfill your data request, our web server must know your IP address, i.e. "process" it. Each time you visit our website, our system automatically collects data and information from your device's system. The data is processed in the process. As a rule, this data is automatically stored in a log file. This data is not merged with other personal data. Further information on the fulfillment of our information obligations regarding the processing of personal data in accordance with Art. 13, 14 GDPR can be found at: <https://rhineruhr2025.com/en/data-privacy>.

Cloudflare

We use Cloudflare to protect our platform. Cloudflare uses end-to-end encryption and does not store any personal data. You can find further information about Cloudflare here: <https://www.cloudflare.com/website-terms/>.

Eye-Able®

Eye-Able® is a software of Web Inclusion GmbH to ensure barrier-reduced access to information on the Internet for all people. The necessary files such as JavaScript, stylesheets and images are loaded from an external server. Eye-Able uses the local storage of the browser to save the settings when functions are activated. All settings are only stored locally and are not transferred further. In order to fend off attacks and provide our service in near real time, Eye-Able® uses the Content Delivery Network (CDN) of BunnyWay d.o.o. (Cesta komandanta Staneta 4A, 1215 Medvode, Slovenia). This is used for the purpose of fulfilling contracts with our customers (Art. 6 para. 1 lit. b DSGVO) and in the interest of a secure, fast and efficient provision of our online offer by a professional provider (Art. 6 para. 1 lit. f DSGVO). All transmitting data and servers remain in the EU at all times to enable data protection-compliant processing in accordance with DSGVO. Web Inclusion GmbH does not collect or analyze personal user behavior or other personal data at any time. In order to ensure data protection-compliant processing, Web Inclusion GmbH has concluded commissioned processing contracts with our hosters IONOS and BunnyWay. For more information, please see the privacy statements here: <https://eye-able.com/en/privacy-policy/> <https://bunny.net/privacy>



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What data do we process if you support us as a Volunteer?

If you would like to support us during Rhine-Ruhr 2025, we offer you the opportunity to register as a Volunteer. Only persons who will be of legal age, i.e. 18 years or older, in June 2025, and have registered, can support us as a Volunteer. We provide you with an online platform for this purpose. Once you have visited our website, you can create a user account on this platform and then register.

„Keep me signed in“

Cookies are set on the platform which are required to display the website with the platform and to verify your access to the platform. If you tick the "Keep me signed in" box, i.e. if you have given us your consent to recognize you when you log in again, we will set a corresponding cookie.

Create a user account on our Volunteer platform

On the online platform, you enter your data in an input mask and transfer it to us.

When you create your user account, we process your first and last name and your email address.

Double opt-in to verify your email address and to prove your registration

Once you have created your user account, we will send you a link and ask you to confirm the email address you have provided using the so-called double opt-in and to create a password. In this way, we ensure that you also have access to the specified email account and that your email address is correct. The **password you choose yourself** will only be stored by us in an encrypted form.

Your user account is only active once you have created your password and only then can you log in to the portal. Before you log in for the first time, we will send you a code which you must enter before you can log in. Only then can you complete your registration.

In this case, we store the time at which you created your user account in order to log your registration in the portal and, if necessary, to be able to prove your email verification. We also store the time of your last login.

Entering this data is essential for creating your user account. We cannot create a user account without this data. The data will be used by us to provide your Volunteer user account. It will be stored in your personal central user account. You can view it there at any time and change your password.

At the time your user account is created, your traffic data, in particular your IP address, is also processed as described here.

Purpose/legal basis

Your data is processed for the purpose of registering you as a Volunteer. There are no plans to change this purpose.

The processing is therefore carried out as part of our legitimate interest in being able to manage the Volunteers efficiently, effectively and in a data-saving manner. The legal basis for this is Art. 6 para. 1 lit. b GDPR.



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Recipients of the data

Access to the data you provide during the registration process will only be granted to authorized persons. Usually this is the Volunteer Management of the RR2025 gGmbH, consisting of persons who have been obliged to maintain confidentiality and proper handling of the data.

A small group of people at FISU, who have also been obliged to maintain confidentiality and handle the data properly, will also have access to the data you provide as part of the registration process in order to properly carry out the application and accreditation process on the Portal. This is based on our legitimate interest according to Art. 6 para. 1 lit. f. GDPR.

Transfer of the data

Your personal data will not be shared with third parties for purposes other than those listed below. We only share your personal data with third parties if:

- a) You have given your explicit consent according to Art. 6 para. 1 lit. a GDPR,
- b) the sharing is necessary for the establishment, exercise, or defense of legal claims according to Art. 6 para. 1 lit. f GDPR and there is no reason to assume that you have an overriding legitimate interest in the non-disclosure of your data,
- c) there is a legal obligation for sharing according to Art. 6 para. 1 lit. c GDPR,
- d) this is legally permissible and necessary for the performance of contractual relationships with you according to Art. 6 para. 1 lit. b GDPR, or
- e) this is done to a service provider acting on our behalf and under our exclusive instruction, whom we have carefully selected (Art. 28 para. 1 GDPR) and with whom we have concluded a corresponding Data Processing Agreement (Art. 28 para. 3 GDPR), which obliges our contractor to implement appropriate security measures and grants us extensive control rights.

Your data will be transferred to service providers for the purpose of order processing in accordance with lit. e) to:

- Bornan Sports Technology, Av. De Rhodanie 54, 1007 Lausanne, Switzerland (hereinafter referred to as „Bornan“)

Deletion/storage

You can delete your user account at any time. The data in your user account will then be deleted if it is no longer required for the purposes for which it was collected and otherwise processed. This is usually the case after Rhine-Ruhr 2025 has come to an end and we have completed all related activities. Your right to object remains unaffected by this.



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What happens once you have created your user account?

Once you have created your user account, verified your email address and created your password, you can log in to your user account and enter further details to register as a Volunteer. To do this, you must enter the mandatory information in the form provided in your user account. The **mandatory fields** are **marked with an asterisk**. You can also voluntarily enter data in your user profile, view the information you have already provided and change and update some of the data.

What data do we process if we want to select you as a Volunteer from the registered applicants?

If you would like to support us as a Volunteer during Rhine-Ruhr 2025 and you register with us as a Volunteer, we will initially only process your data to the extent necessary to make the selection, i.e. to decide whether you are a suitable candidate. The provision of data is required for the participation as a Volunteer. Registration and selection are not possible without providing the data requested and marked as mandatory.

We ask you to register exclusively via our Volunteer portal. We cannot consider registrations or other applications that are sent to us in any other way.

Purpose/legal basis

The processing of your data serves the purpose of selecting and deciding on the establishment of a Volunteer relationship. There are no plans to change this purpose.

The processing is therefore carried out as part of pre-contractual measures for a Volunteer assignment sought with the registration. The legal basis for this is Art. 6 para. 1 lit. b GDPR.

Recipients of the data

Access to your data that you provide in the further process, meaning during your application as a Volunteer, and that is stored in your user account is also only granted to the above mentioned Volunteer Management.

As FISU, as described above, supports us in the further volunteer selection process, it also receives access to your data that you enter and store in your user account after registration. This is also based on our legitimate interest according to Art. 6 para. 1 lit. f GDPR in the proper execution of the application and accreditation process.

Transfer of the data

See our information above.



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Deletion/storage

Your data will be deleted by us in the event that we do not select you as a Volunteer eight (8) months after the selection and decision on filling the Volunteer positions has been made. You can send us an email to volunteer@rhineruhr2025.com at any time with the request to delete your data.

What data do we process once the preliminary selection process has been completed?

Police background check

As you may also gain access to security-relevant areas as a Volunteer, i.e. you may work in security-relevant areas or carry out security-relevant tasks, we carry out an accreditation procedure. The accreditation procedure for Volunteers is preceded by a police background check. For this reason, when you accept to be a Volunteer and confirm your application, you will be asked to provide your ID document data in order to be able to participate at the event as a Volunteer. We need this data in order to transmit it to the Düsseldorf Police Headquarters for the purpose of an official certificate of any previous convictions you may have.

For what other purposes do we process your data if we have selected you as a Volunteer for Rhine-Ruhr 2025?

Once we have chosen you as a Volunteer for Rhine-Ruhr 2025, we will process your data primarily for the following purposes:

Creating and publishing of recordings

Image and sound recordings (hereinafter referred to as "**recordings**") will be made as part of Rhine-Ruhr 2025. You may also be the subject of these recordings and be recognizable on them. Recordings will only be used in accordance with the regulations as agreed in the "General Terms and Conditions of Participation for Volunteers in connection with Rhine-Ruhr 2025" (hereinafter referred to as "**Terms and Conditions of Participation**"). We process your data in order to present Rhine-Ruhr 2025 to the outside world and to fulfill our obligations to our partners, sponsors, press and media representatives. We will continue to use the recordings even after the end of your Volunteer assignment, regardless of the legal grounds on which your assignment was terminated. This is permitted by your transfer of rights under the Terms and Conditions of Participation.

The legal basis for the creation and publication of recordings is Art. 6 para. 1 lit. b GDPR.

Communication

We process your communication data so that we can get in touch with you by calling you, sending you an email, a text message or a letter. We therefore process your data for the purpose of efficient and effective communication. There are no plans to change this purpose. This is also our legitimate interest. Effective communication is not possible without providing this data.

Accreditation

To enable us to accredit you for your assignment as a Volunteer and issue proof of accreditation for you, we will process your first and last name, date of birth, photo and internal ID and service number once the police background check has been completed and accreditation has been granted. The creation of proof of



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accreditation is in our legitimate interest in ensuring that Rhine-Ruhr 2025 runs smoothly. Without the processing of this data, accreditation is not possible.

Deployment planning

You have the opportunity to enter information about your knowledge, skills, interests and availability in your profile. We process this mostly voluntary information so that we can plan and organize your assignment according to your interests and availability. This data is therefore processed in the context of and for the purpose of effective, needs-based and interest-based deployment planning.

Your assignment as a driver

You have the option of providing information about your driving license in your profile after you have accepted the position. In order to assign you accordingly, we are obliged to ensure that you are in possession of a valid driving license and are authorized to drive a vehicle. We must also ensure this fact vis-à-vis our cooperation partners and be able to prove it in the event of special incidents. It is therefore necessary for you to provide us with your driver's license data in your user account. The processing of your driver's license data takes place exclusively within the scope and for the purpose of effective, needs- and interest-based deployment planning and to fulfill our legal and contractual obligation to provide the vehicles available to us exclusively to persons with a valid driver's license. The information provided on the existence of a driving license will only be transmitted to the responsible authorities and our cooperation and sponsoring partners on request in the event of special incidents. You must then present your valid driver's license to your team management before you are deployed as a driver.

Provision of event clothing

As a Volunteer at Rhine-Ruhr 2025, you will receive appropriate clothing from us that you will have to wear during your assignment. In order to provide you with suitable clothing, we need the relevant information, especially your clothing size. We process your data in order to be able to provide you with suitable clothing. There are no plans to change this purpose. This is also our legitimate interest. Without the provision of this data, it is not possible to provide the clothing and therefore not possible to work as a Volunteer.

Accommodation/Meals

You also have the option of providing information in your profile about your living situation, your particular dietary habits and any food allergies. We process this voluntary information in order to support your organization of suitable, possibly barrier-free, accommodation for you or to support you in your search according to your needs. We process the data on your dietary habits and any food allergies in order to be able to provide you with the appropriate meals during your assignment. The query enables us to plan accordingly and ensures a needs-based process.

In connection with the organization of accommodation, we offer you the opportunity to secure an accommodation in a school sports hall. For this purpose, we provide you with an online form which you can use to "apply" for a place to sleep in such a hall. We process the information requested in the form in order to be able to provide you with the sleeping place you require on the days you specify.



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Purpose/legal basis

The processing of your data generally serves the purpose of the consistent, data-saving, effective, smooth and secure operation of Rhine-Ruhr 2025. This is also the basis of our legitimate interest. There are no plans to change this purpose. Unless we have expressly described otherwise in this data protection information, the legal basis for this is Art. 6 para. 1 lit. b GDPR.

Deletion/storage

We delete your data as soon as it is no longer required to achieve the purpose for which we collected it. This is usually the case after Rhine-Ruhr 2025 has ended and we have completed all related activities, unless statutory provisions (e.g. from tax or commercial law) provide for a longer retention period, up to a maximum of December 31, 2026.

Our service providers

We use service providers in particular for the provision, maintenance and servicing of IT systems. Our service providers process your personal data on our behalf and in accordance with our instructions within the European Union (EU), unless we have expressly described otherwise in this data protection notice.

What rights do I have?

You have the right to request confirmation as to whether data concerning you is being processed by us, to information about this data and to further information in accordance with Art. 15 GDPR.

In accordance with Art. 16 GDPR, you have the right to request the completion of data concerning you or the correction of incorrect data concerning you.

In accordance with Art. 17 GDPR, you have the right to demand that data concerning you be deleted immediately or, alternatively, to demand that the processing of the data be restricted in accordance with Art. 18 GDPR.

You have the right to request that the data concerning you that you have provided to us be transferred to you in accordance with Art. 20 GDPR and the right to request that it be transferred to other data controllers.

In accordance with Art. 7 (3) GDPR, you have the right to revoke your consent at any time without giving reasons with effect for the future. If you withdraw your consent, we may no longer continue the data processing based on this consent in the future. Please send your revocation to dsb-rhineruhr2025-d@werning.com.

If we process your data in accordance with Art. 6 para. 1 lit. f GDPR on the basis of legitimate interests, you can object to the future processing of the data concerning you at any time in accordance with Art. 21 GDPR, provided there are reasons for this arising from your particular situation. However, we cannot always comply with your objection, e.g. if we are required by law to process your data.

If your objection is directed against direct advertising, you have a general right to object. In this case, we will implement your objection without you having to provide information about a particular situation. Please send your objection to privacy@rhineruhr2025.com.



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If you are of the opinion that we have not complied with data protection regulations when processing your data, you can lodge a complaint with the competent supervisory authority in accordance with Art. 77 GDPR.

The authority responsible for us is the State Commissioner for Data Protection and Freedom of Information of North Rhine-Westphalia. However, you can also contact the supervisory authority of your usual place of residence or workplace.

You can contact the State Commissioner for Data Protection and Freedom of Information of North Rhine-Westphalia at the following postal address: Postfach 20 04 44, 40102 Düsseldorf.

Last modified on: July.2024
